



# FORT LAUDERDALE FIRE RESCUE

## Mission Statement

"Fort Lauderdale Fire Rescue is committed to saving life and property by providing the highest level of emergency services for our community, since 1912."

## Values

Service with:

- Professionalism
- Responsibility
- Integrity
- Diversity
- Empathy



## Vision Statement

We, the members of Fort Lauderdale Fire Rescue, envision that we will be widely known as an internationally accredited fire department, exhibiting P.R.I.D.E. in the provision of services to our community.

**Professionalism** will be demonstrated as we provide adaptable and sustainable fire department services with well-trained personnel, properly equipped to respond to evolving community risks with and from safe and appropriate physical resources.

**Responsibility** to our greatest asset, our human resources, will be supported by a well-developed and executed health and wellness program along with employee development that will ensure all personnel are encouraged and mentored for success throughout their careers.

**Integrity** will be evident in our improved internal communications practices and delivery of enhanced public education and outreach efforts.

**Diversity** throughout our department will ensure we properly reflect and relate to the community served.

**Empathy** will be demonstrated in all interaction with our community, as we work to meet or exceed their expectations with the customer service they deserve.

Individual and department excellence will be realized as we hold one another accountable for fulfilling our mission, living our values, accomplishing our goals, and ensuring this vision becomes reality.

